InnoCaption User's Manual

For iPhone

V 1.0.2

08/2015

InnoCaption Team

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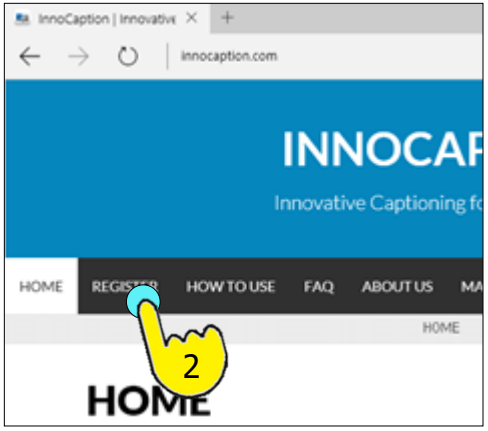
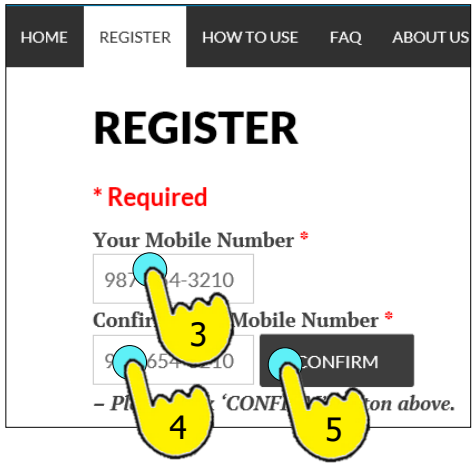
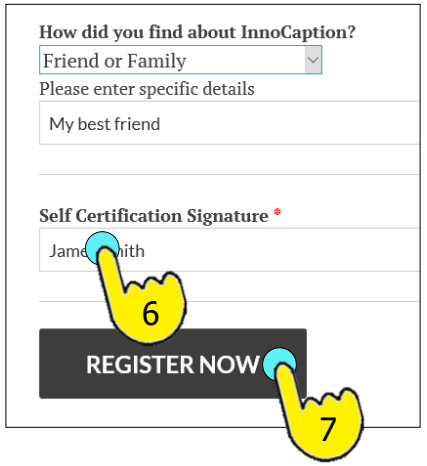
1. How to register

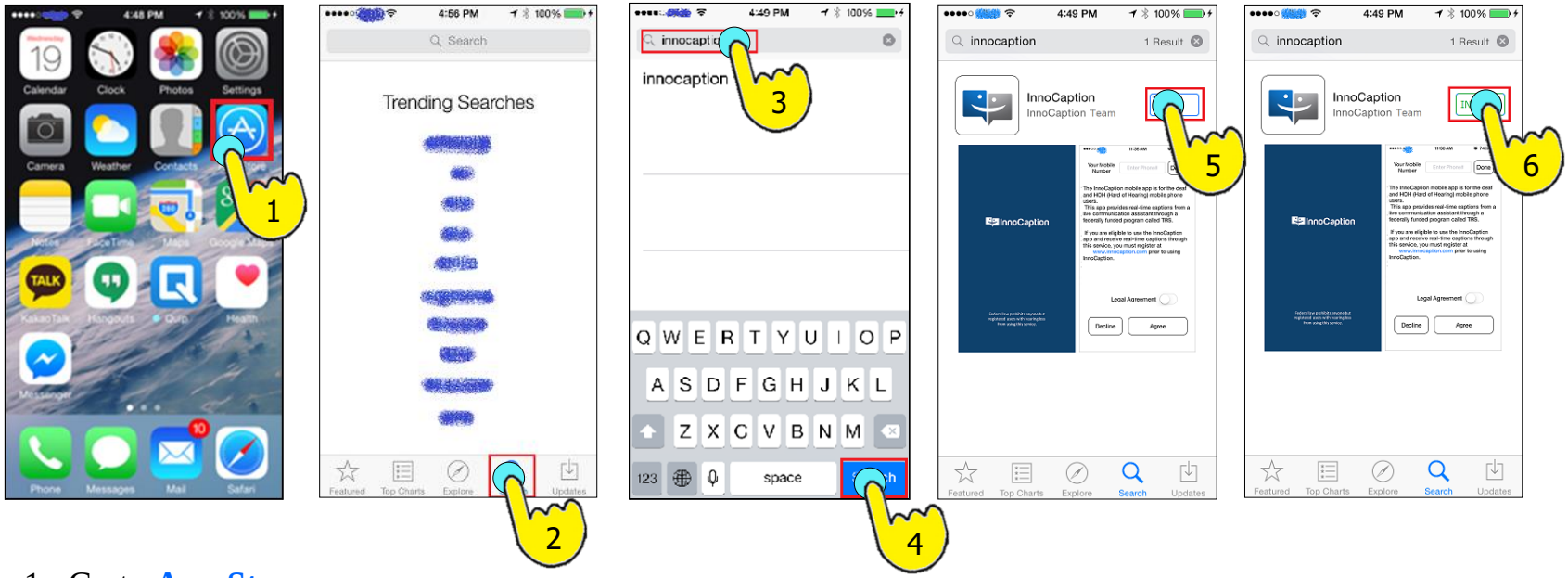






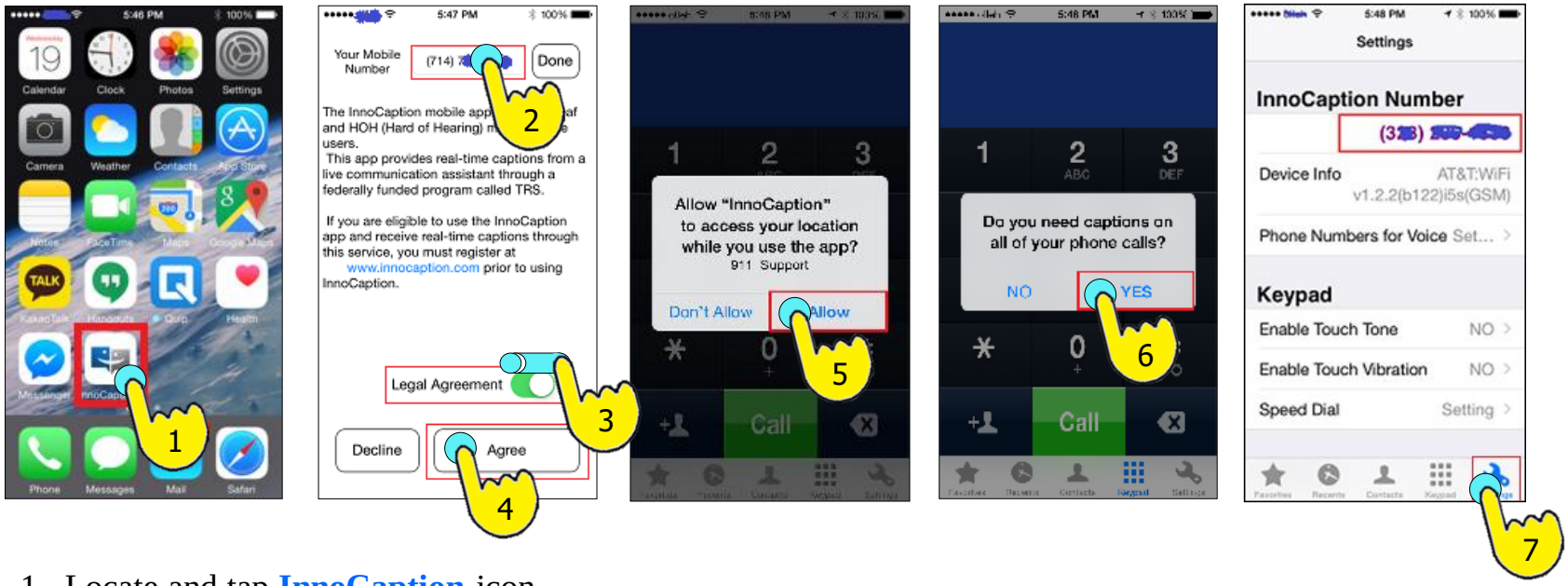
1. By using your smartphone web-browser (Safari, Chrome, I.E., etc), Go to www.innocaption.com
2. Click **REGISTER**
3. Type in your mobile number under "Your Mobile Number"
4. Type in your mobile number again under "Confirm Mobile number"
5. Click **CONFIRM**
6. Fill out your information (Required by FCC)
7. Click **REGISTER NOW**
8. After a couple of seconds, 10 digit InnoCaption number will be assigned for you
9. You will receive an email from InnoCaption confirming your registration

2. How to install InnoCaption App



1. Go to **App Store**
2. Tap **Search**
3. Type innocaption in search field
4. Tap **Search**
5. Tap **GET**
6. Tap **INSTALL**
7. Upon completion, press the **Home** button

3-1. How to activate InnoCaption App - 1

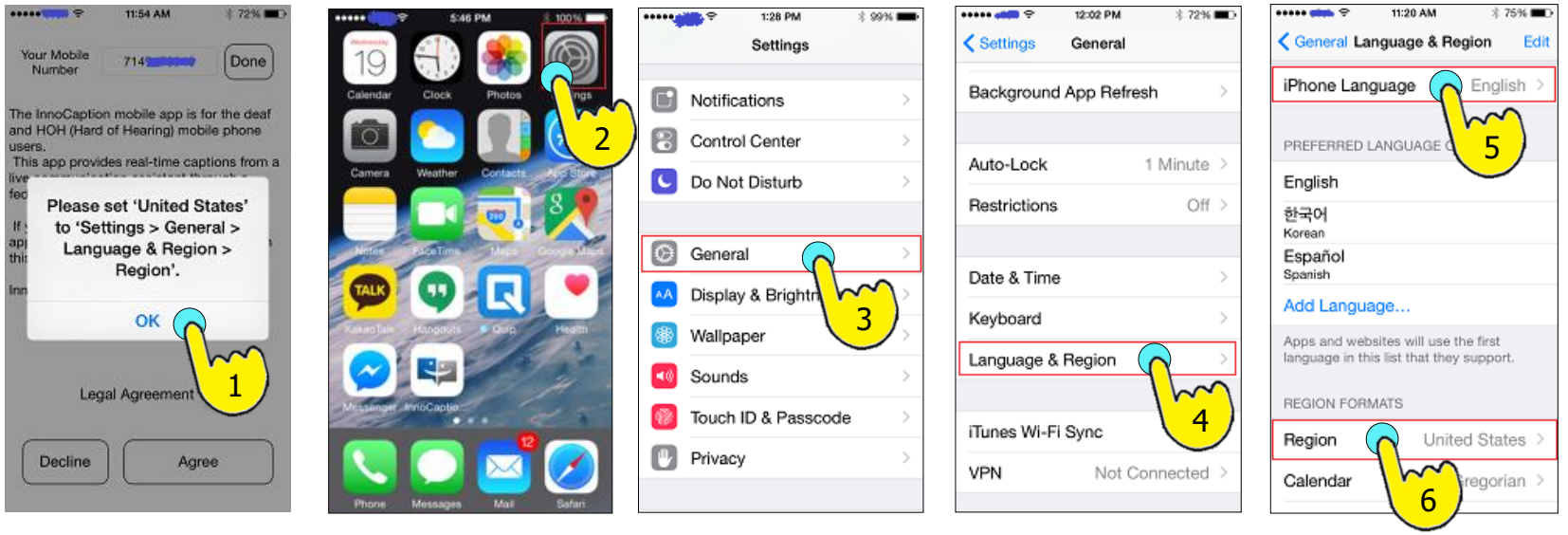


1. Locate and tap **InnoCaption** icon
2. Insert your 10 digit mobile number (actual mobile number, not the one assigned to you by InnoCaption)
3. Tap **Legal Agreement** to **Green**
4. Tap **Agree**
5. Tap **Allow** button to enable location service for 911 Calls
6. Tap **YES** button to caption all calls
7. To review your settings, go to **Setting** . If there is no number under " InnoCaption Number ", then, press the **Home** button and repeat from step 1

Note)

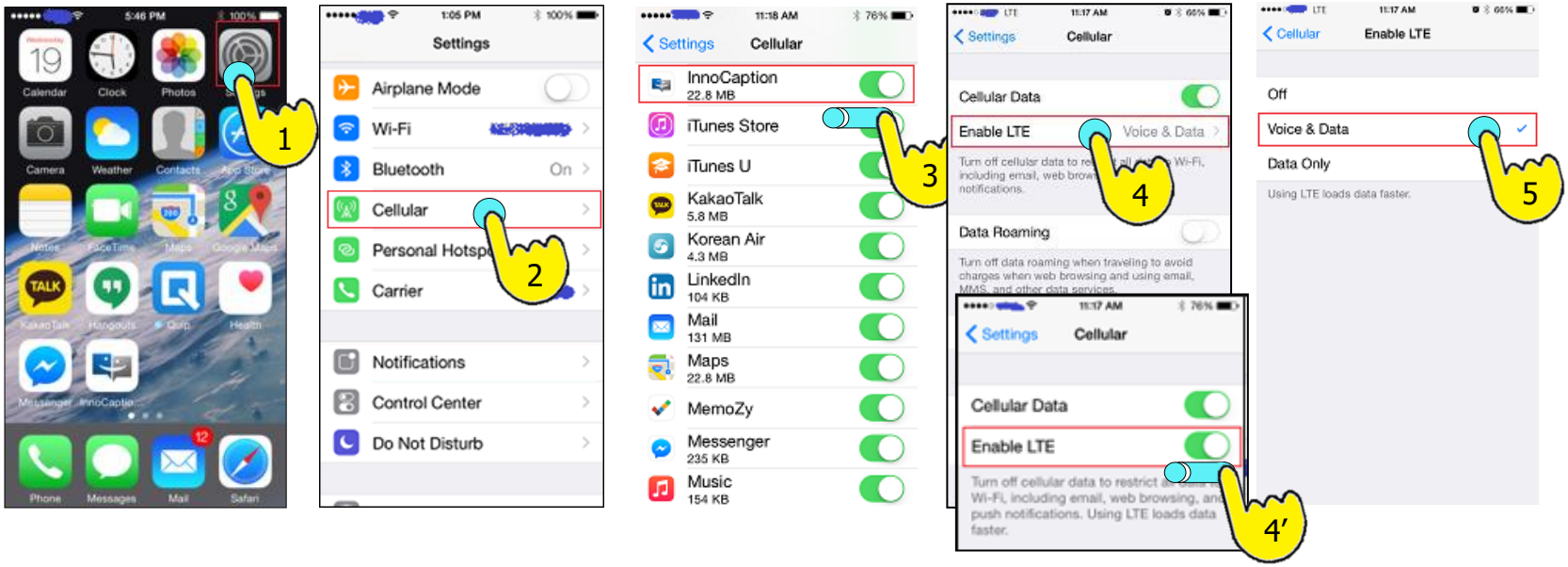
- Go to next page, if you had 'Region' error.

3-2. How to activate InnoCaption App - 2



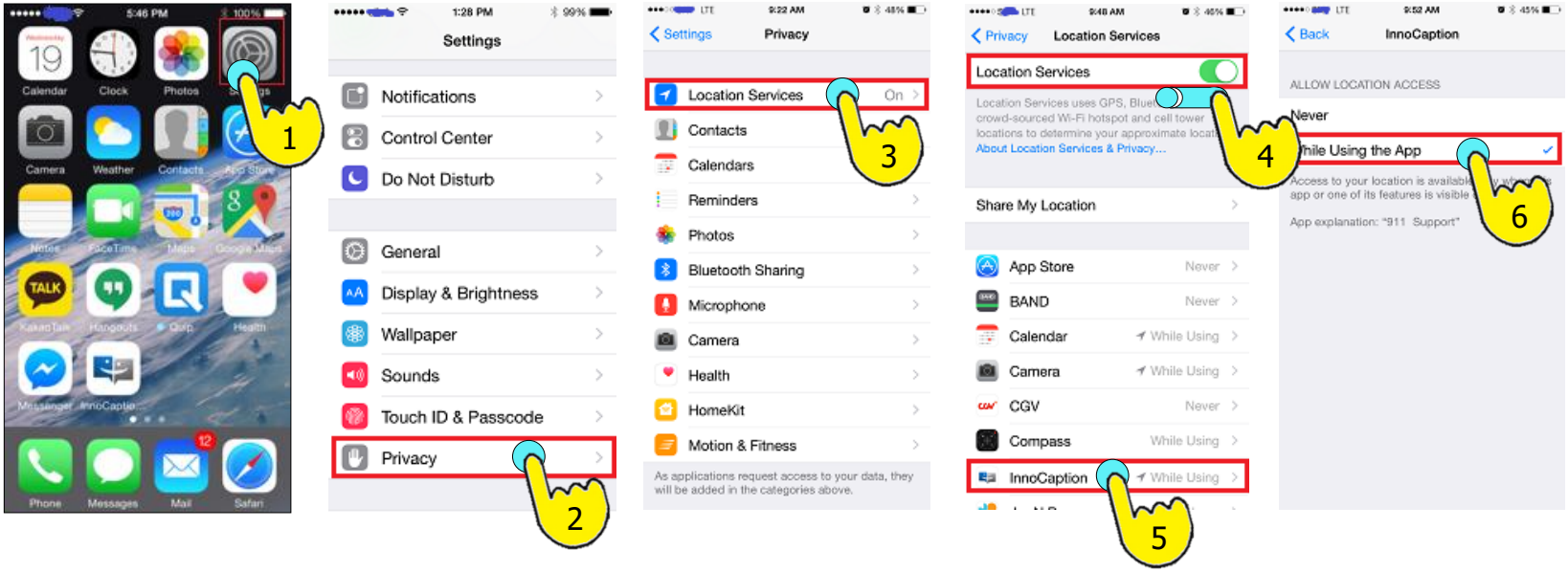
1. If you have 'Region' error, then tap **OK**
2. Tap **Settings**
3. Tap **General**
4. Tap **Language & Region**
5. Tap **iPhone Language** and change the language as 'English'
6. Tap **Region** and change the region as 'United States'
7. Try again '*How to Activate InnoCaption App – 1*' chapter

4. How to set Simultaneous Voice & Data



1. Tap **Settings**
2. Tap **Cellular**
3. Under **InnoCaption** in ‘USE CELLULAR DATA FOR’, slide to right (to **Green** color)
4. Tap **Enable LTE** (4′. Some iOS version has different UI)
5. Select ‘Voice & Data’
6. To finish, press the **Home** button

5. How to allow Location Services

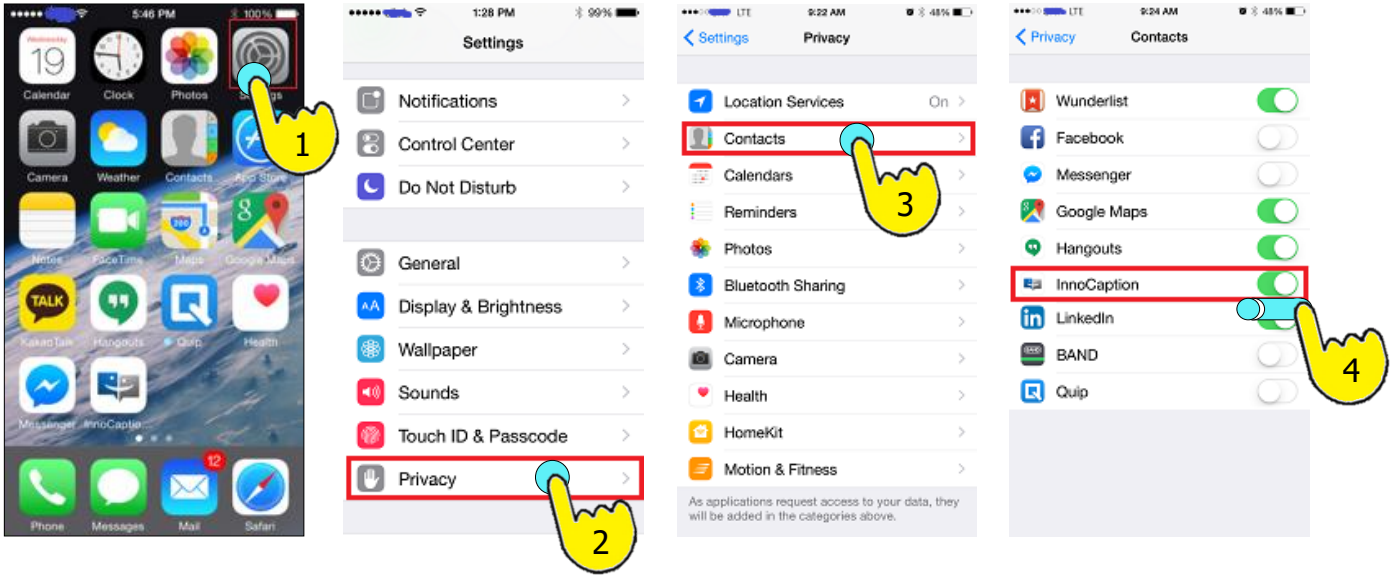


1. Tap **Settings**
2. Tap **Privacy**
3. Tap **Location Services**
4. Set **Location Services** to **Green**
5. Tap **InnoCaption**
6. Tap **While Using the App**
7. To finish , press the **Home** button

Note)

- **When disabled, you could not use InnoCaption service including 911.**

6. How to allow Access Contacts

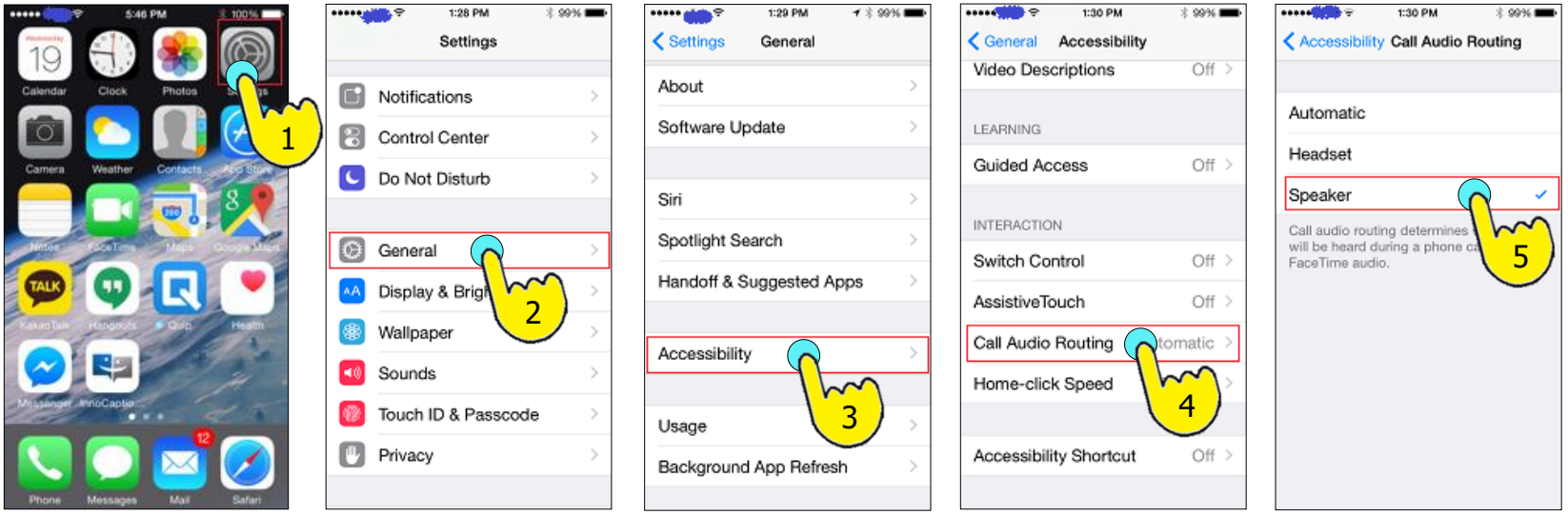


1. Tap **Settings**
2. Tap **Privacy**
3. Tap **Contacts**
4. Set **InnoCaption** to **Green**
5. To finish , press the **Home** button

Note)

- When disabled, you cannot not use some features of InnoCaption App.

7. How to use Speakerphone function when make or receive Calls

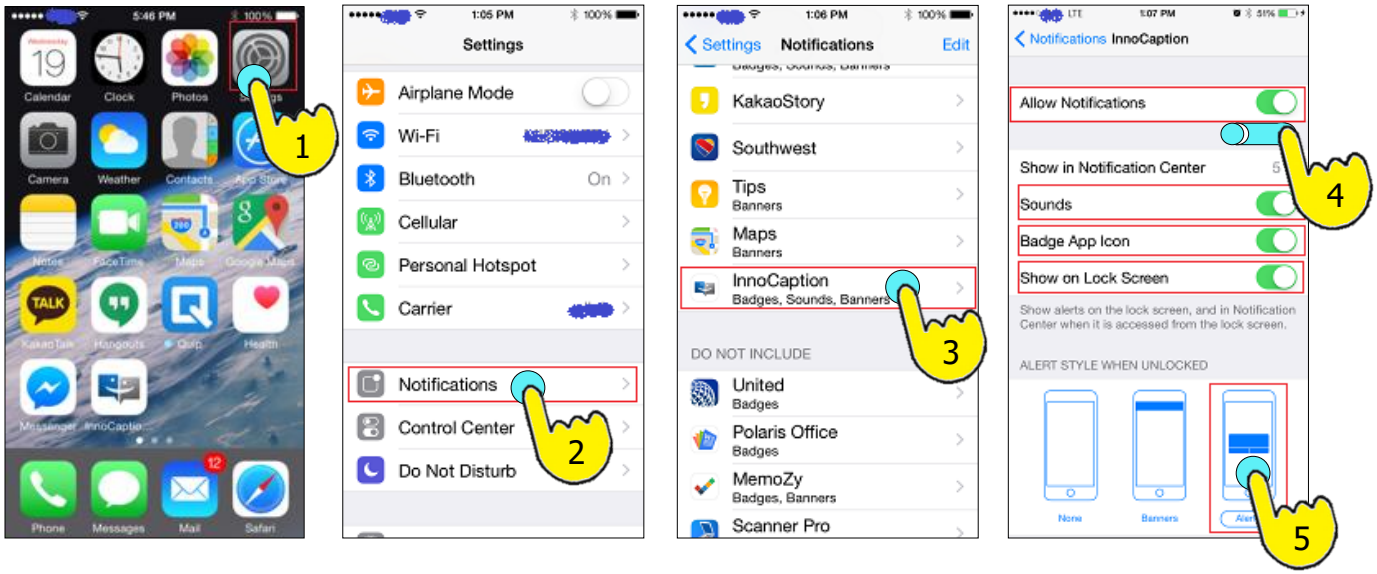


1. Tap **Settings**
2. Tap **General**
3. Tap **Accessibility**
4. Tap **Call Audio Routing** menu
5. Tap **Speaker**
6. To finish, press the **Home** button

Note)

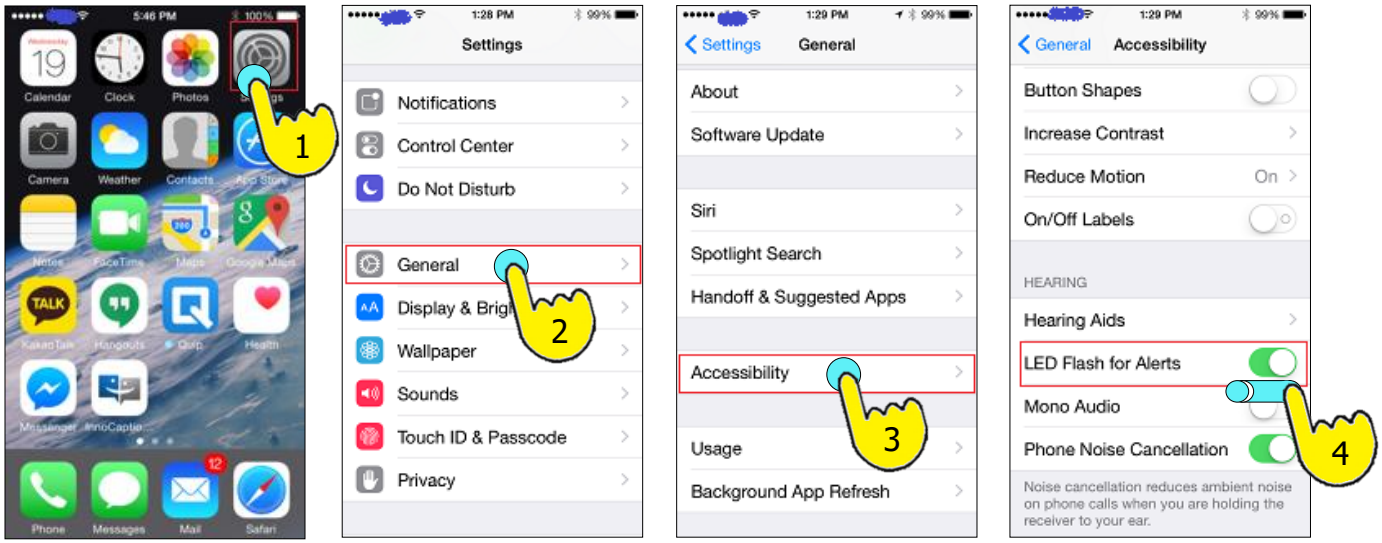
- When enabled, all calls answer in speakerphone mode.

8. How to set Notification Alert Style



1. Tap **Settings**
2. Tap **Notifications**
3. Tap **InnoCaption**
4. Make sure all items are in **Green**
5. Select **Alert** under “ALERT STYLE WHEN UNLOCKED”
   (Note) When receiving an InnoCaption call, you will receive a notification asking you to launch the captioning . The incoming call will be missed if “None” is selected under “Alert Style When Unlocked”.
6. To finish, press the **Home** button

9. How to activate LED Flash for Alerts (incoming call)

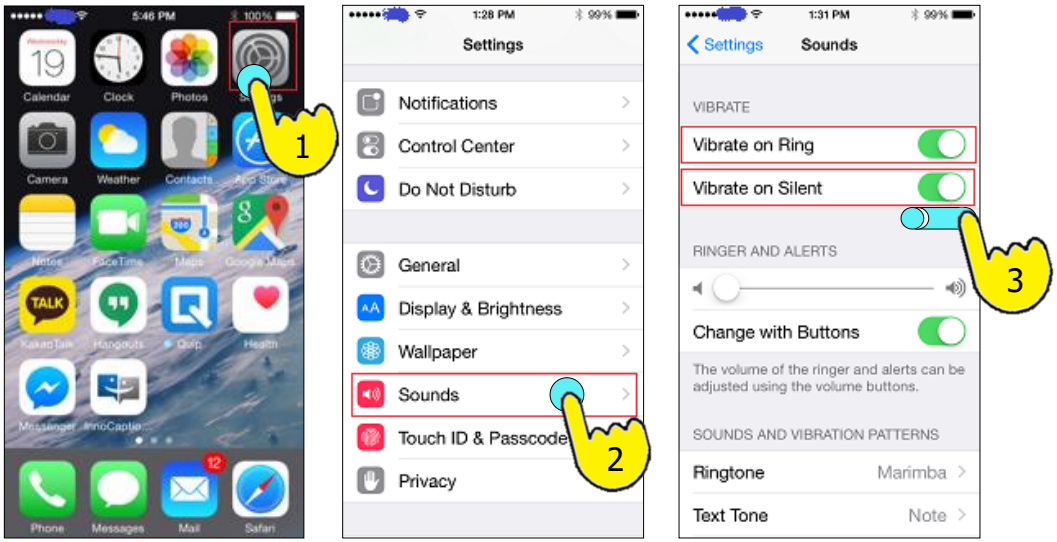


1. Tap **Settings**
2. Tap **General**
3. Tap **Accessibility**
4. Under **LED Flash for Alerts,** slide to right (to **Green** color)
5. To finish, press the **Home** button

Note)

- When enabled, the LED light flashes when you receive an incoming call notification.

10.How to set Vibration (incoming call)

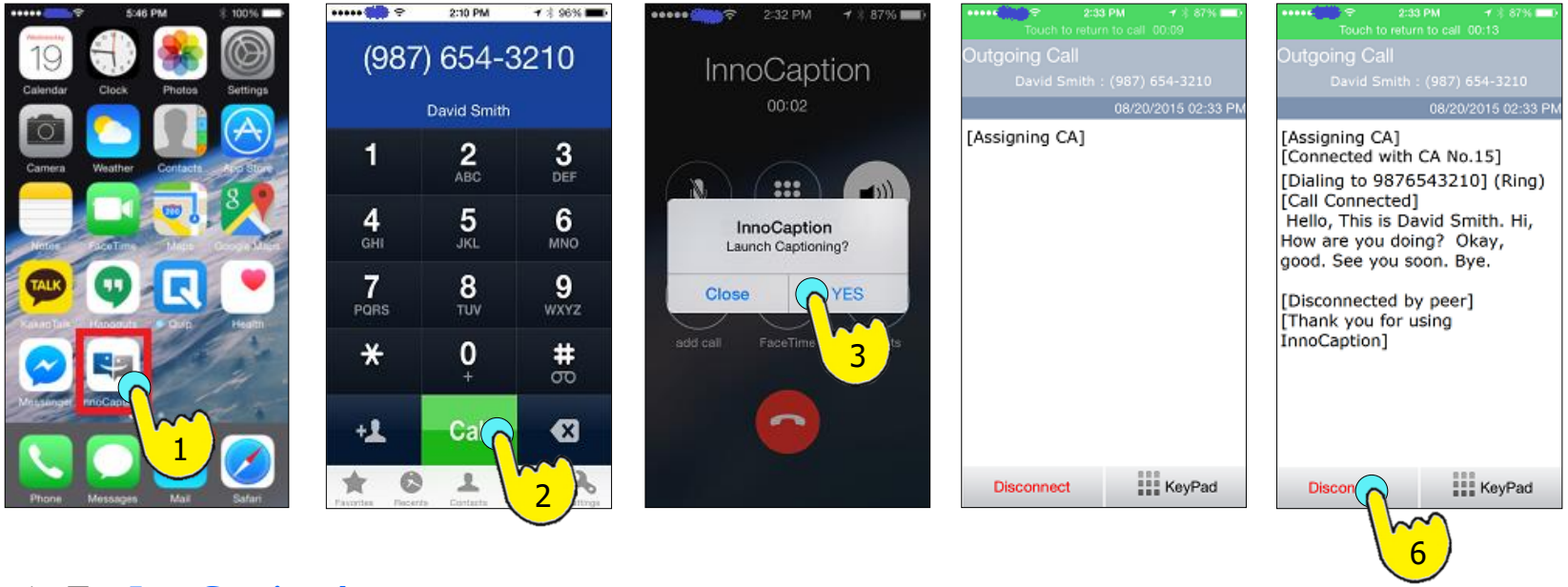


1. Tap **Settings**
2. Tap **Sounds**
3. Set **Vibrate on Ring** and **Vibrate on Silent** to **Green**
4. To finish , press the **Home** button

Note)

- When enabled, the phone will vibrate on incoming a call.

11.How to make Outgoing Call

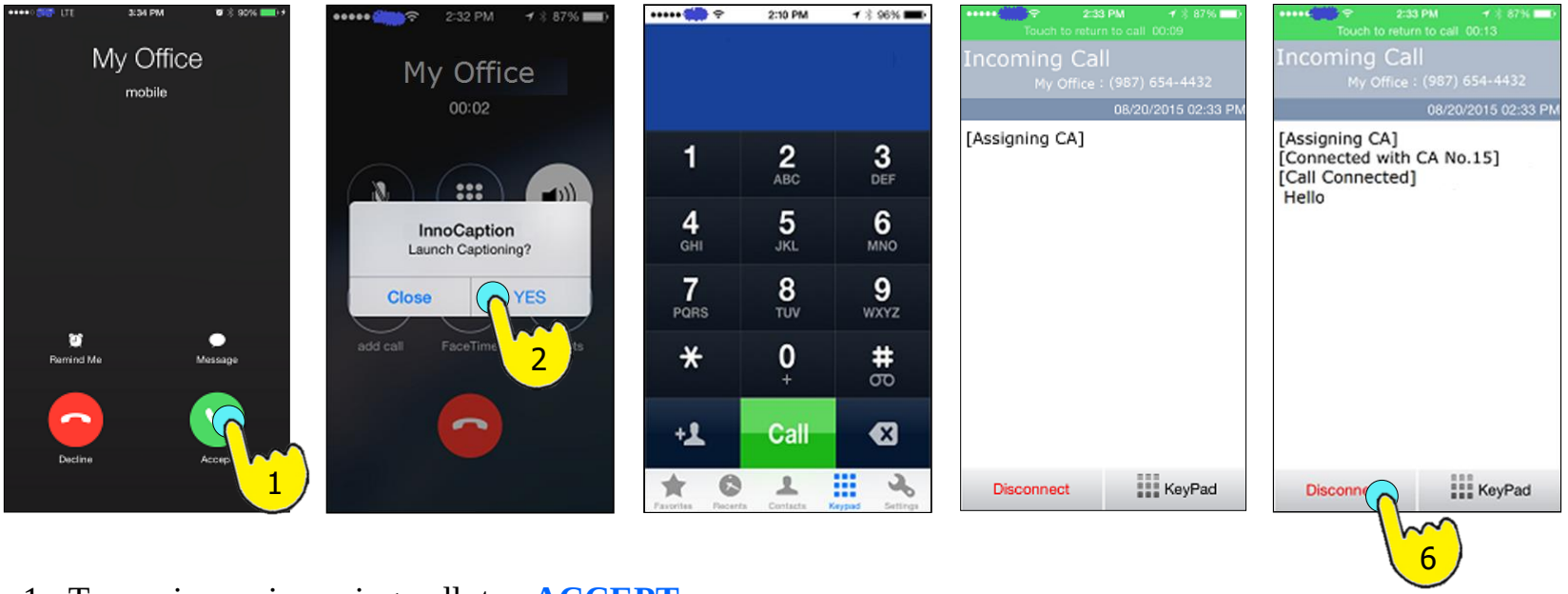


1. Tap **InnoCaption App**
2. Enter 10 digit phone number of a person you are calling and then, press **Call** button. Also, select a person's phone number from your **Contacts**
3. Tap **YES** when Notification pops up , either at the top (Banner mode) or middle(Alert mode) of the screen. (Refer to '*Changing the Notification Style for InnoCaption App*' chapter)
4. Connecting to Communication Assistant(CA)
5. Call connected and captioning
6. To end your call, tap **Disconnect**

Note)

- The other party will see your InnoCaption Number, not your actual mobile phone number.
- If your phone does not support simultaneous voice and data, the phone must be connected to Wi-Fi

12.How to receive Incoming Call

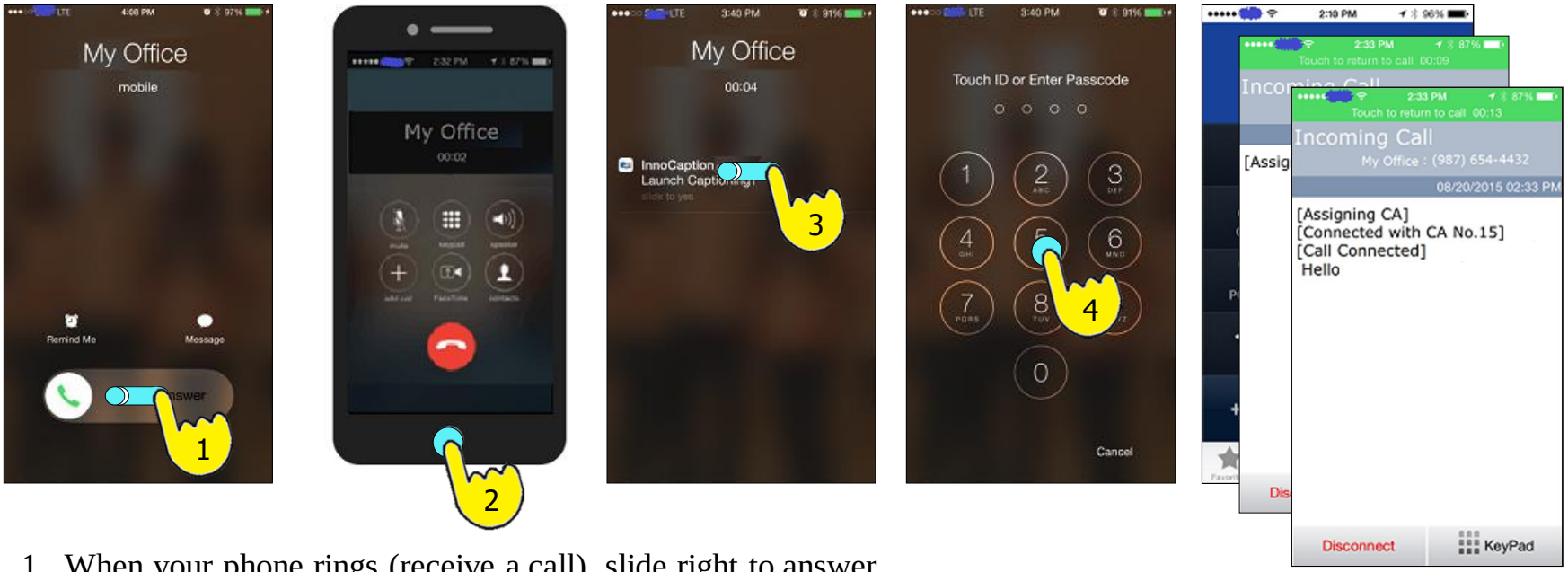


1. To receive an incoming call, tap **ACCEPT**
2. Tap **YES** to launch captioning service. Notification pops up either at the top(Banner) or middle (Alert) of the screen.(Refer to '*Changing the Notification Style for InnoCaption App*' chapter)
3. InnoCaption dial pad appears briefly and it will connect to Communication Assistant (CA)
4. Call connected and captioning
5. To end your call, tap **Disconnect**

Note)

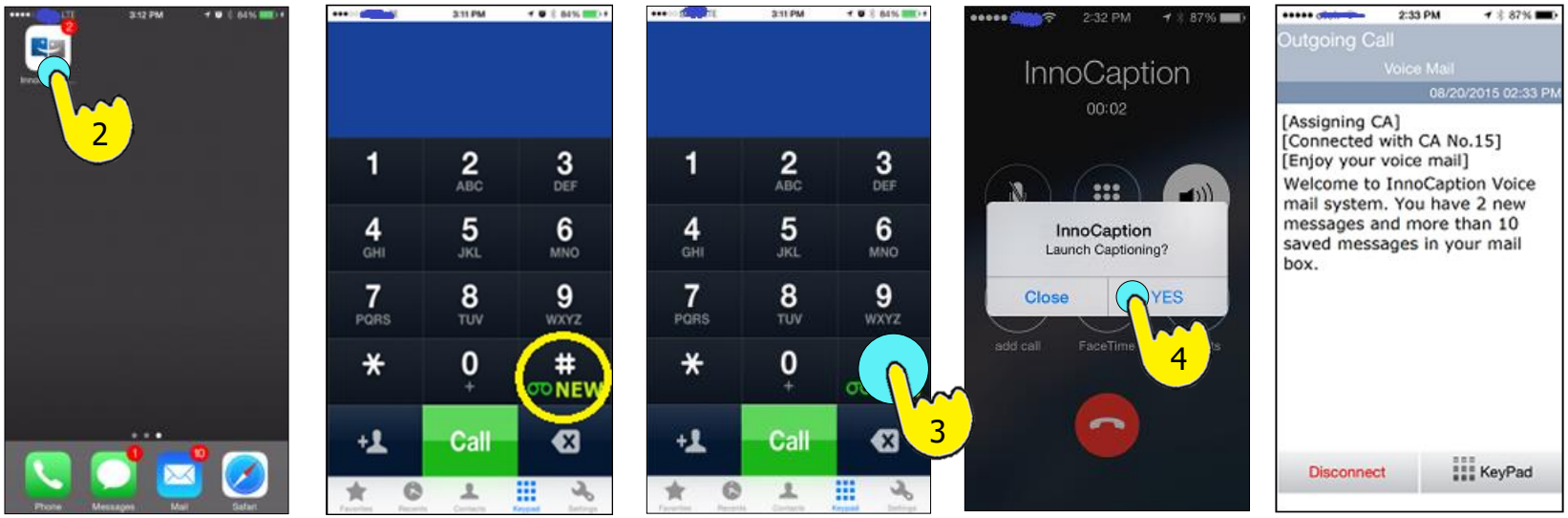
- The other party must use your 10 digit InnoCaption Number in order to use captioning service, not your actual mobile number.
- If your phone does not support simultaneous voice and data, the phone must be connected to Wi-Fi.
- If you are unable to answer/receive a call, call will go to your InnoCaption Voice Mail Box

13.How to receive Incoming Call at Lock Screen



1. When your phone rings (receive a call), slide right to answer
2. When you feel vibration from your phone, press **Home** button immediately
3. When **InnoCaption notification** appears, slide the notification bar to the right
4. Enter **Passcode** (if required), InnoCaption App will launch automatically.

14.How to use InnoCaption Voicemail



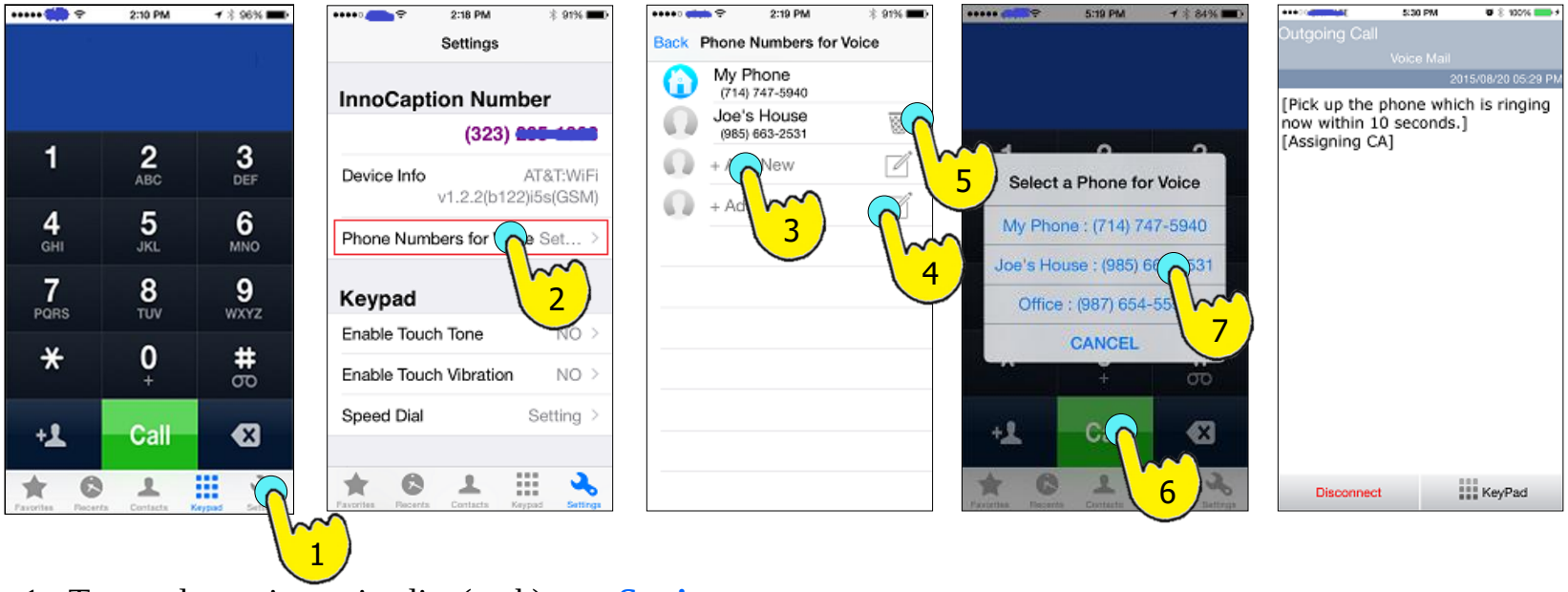
1. When a voicemail arrives, a notification will appear on home screen with a red dot with number inside. This number represents number of voicemails.
2. Tap **InnoCaption App**
3. Press and hold the **#** key until the call is made
4. Tap **YES**. Notification pops up either be at the top(Banner) or middle (Alert) of the screen.(Refer to '*Changing the Notification Style for InnoCaption App*' chapter)
5. Connecting to Communication Assistant(CA)
6. Call connected and captioning. Once it's connected, voice message will be played automatically from most recent message (messages will be saved for 3 days once you played them).

Note)

- Personal greeting message is not available at this time. The default greeting for voicemail will be heard .

15. How to use Alternative Voice Path (outgoing call only)

Valuable Feature



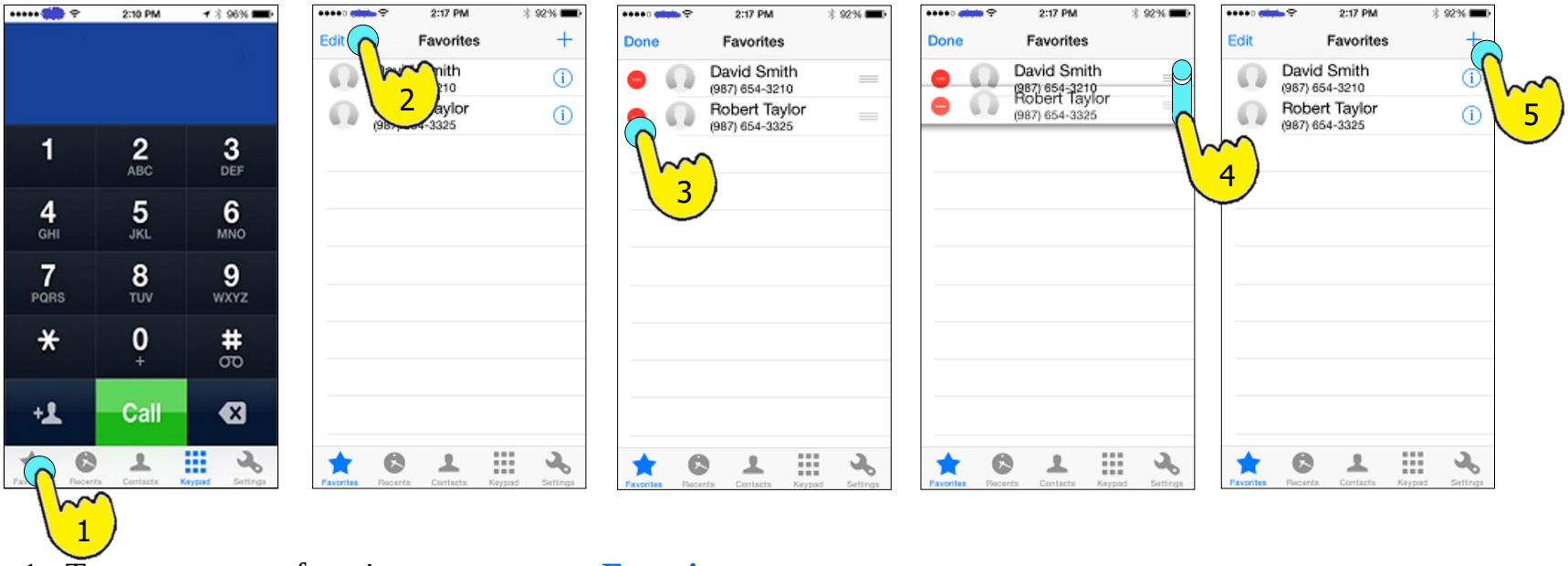
1. To set alternative voice line(path), tap **Settings**
2. To edit, tap **Phone Number for Voice** item
3. 'My Phone' cannot be removed nor modified. To add from your contact list, tap **+ Add New** button
4. To input directly, tap **Edit** button
5. To remove , tap **Trash** button
6. When calling to other person, **Select a Phone for Voice** dialog will appear
7. Select a phone number that you want to use for voice line
8. As soon as the selected phone is ringing, pick it up with in 10 seconds. Then, InnoCaption call is going forward.

Note)

- If there is only one phone number(My Phone) in **Phone Number for Voice** list, then **Select a Phone for Voice** dialog will not appear.

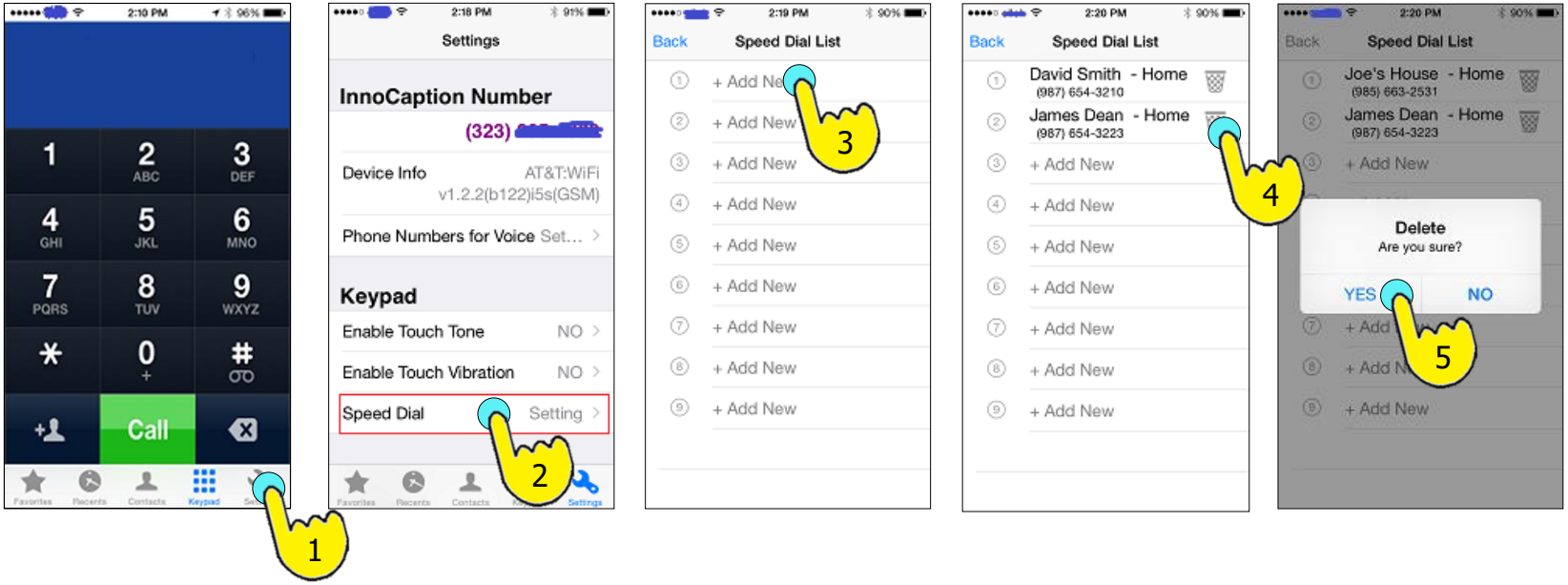
16.How to Use Favorites Contacts

Valuable Feature



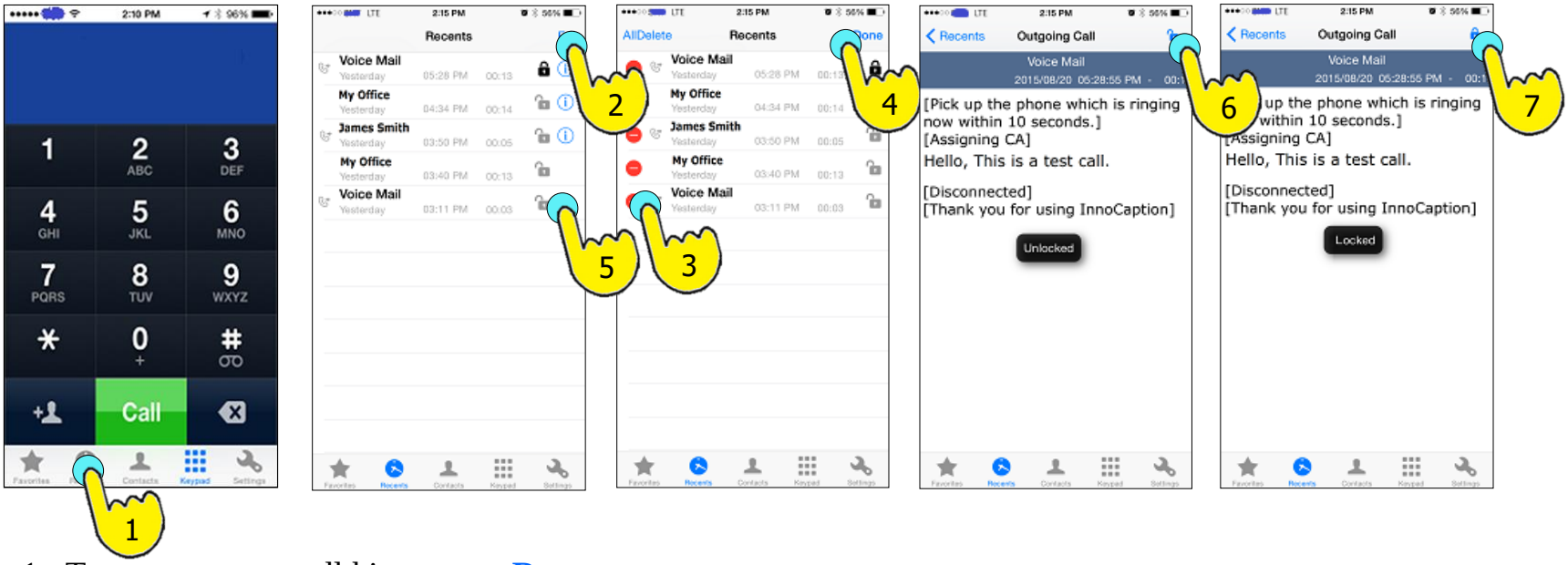
1. To manage your favorites contacts, tap **Favorites**
2. To edit (delete or change position), tap **Edit**
3. To delete, tap **Θ** button
4. To change order, tap & hold **=** button and move up or down
5. To add a new contact, tap **+** button

17.How to use Speed Dial



1. Tap **Settings**
2. To edit, tap **Speed Dial** item
3. To assign a new number, tap **+ Add New**
4. To remove a number, tap **Trash**
5. Press “Yes” to delete a number
6. To use Speed Dial, press and hold a number in keypad

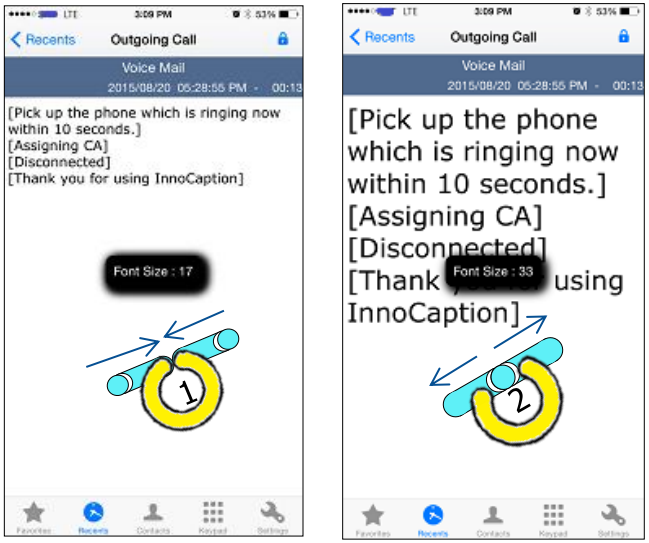
18.How to manage Call History



1. To manage your call history, tap **Recents**
2. To delete a call history, tap **Edit**
3. To delete, tap **Θ**
4. Tap **Done** (If call history is protected, it will not be deleted)
5. To lock or unlock protection, tap **(!)** button (If there is no captioned dialog in a call, **(!)** button will not be displayed. Refer to '*Setting Option*' chapter)
6. To unlock protection, tap **Lock**
7. To lock protection, tap **Lock** again

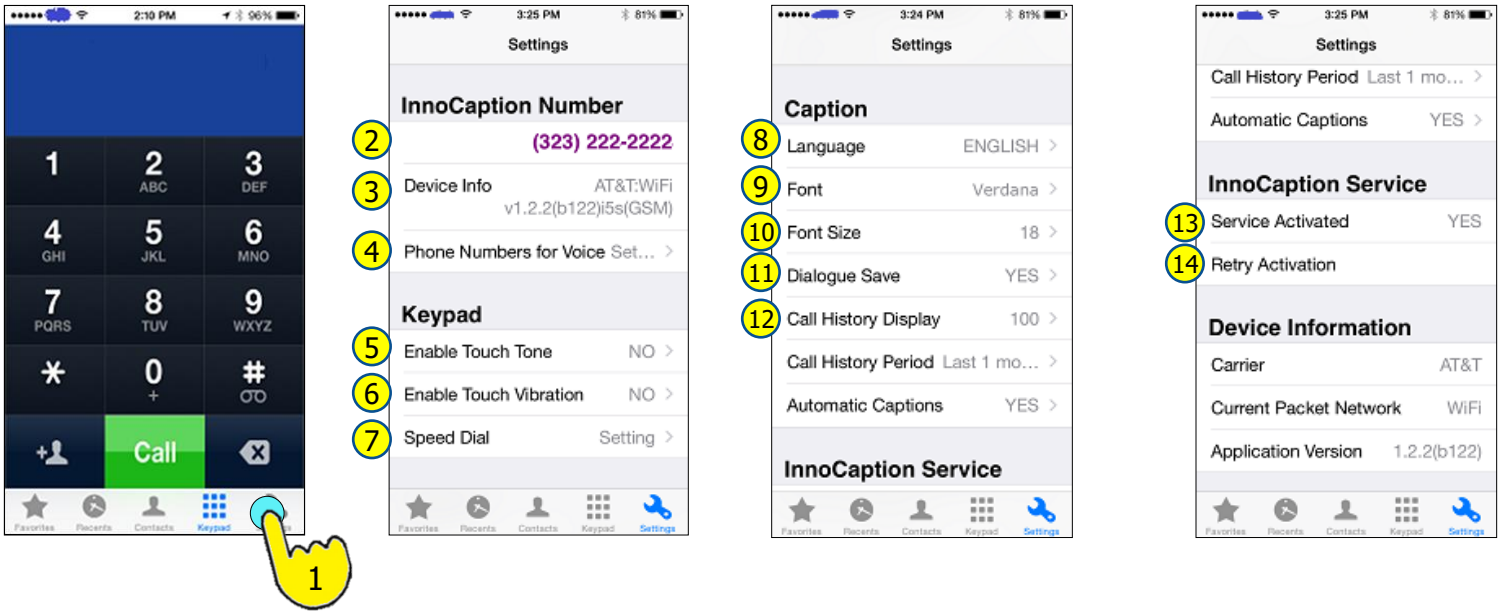
19.How to change Caption Font Size

Valuable Feature



1. For smaller font size, pinch to zoom in with your two fingers
2. For larger font size, pinch to zoom out with your two fingers
3. This will affect both live captioning text and previously saved text

20.Other Setting Options



1. To change setting, Launch InnoCaption App and tap **Settings**
2. This is your InnoCaption number
3. Your device information(e.g. Mobile/WiFi Network, App Version, Phone Type)
4. Configure 'Alternative Voice Path' (Refer to '*Alternative Voice Path*' chapter)
5. Enable/disable touch tone sound from keypad when dialing
6. Enable/disable touch vibration from keypad when dialing
7. Configure 'Speed Dial'(Refer to '*How to Use Speed Dial*' chapter)
8. Caption language (currently support only English)
9. Font Type of caption text
10. Font Size of caption text
11. Automatic caption option
12. Maximum number of Call History
13. InnoCaption service status
14. Retry activation

Reference: Finger Gestures

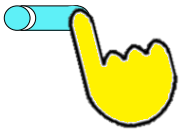
Tap

Tap and hold

Double tapping

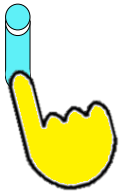
Pinch to zoom in

Pinch to zoom out

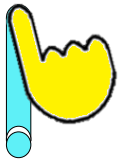


Slide left to right

Slide right to left



Slide top to bottom



Slide bottom to top